

The main goal of this quality policy is to ensure that the services provided to our customers, consisting **of the Management of the Manufacture and Distribution of PIC DENTAL SYSTEMS (PIC CAMERA and PIC TRANSFER)** are carried out within a high level of excellence and efficiency, aspiring to be the most reliable and professional option for our customers.

Likewise, IDITEC NORTH WEST, S.L. undertakes to comply with the following basic principles:

- Continuously improve the quality of the service we provide to our customers.
- Achieve greater competitiveness in our markets based on the trust and loyalty of our customers, ensuring their satisfaction with an always correct treatment and fulfilling their requirements and expectations, as well as the other stakeholders'.
- Comply with the legal requirements applicable to our sector, as well as other voluntary requirements that we subscribe to.
- Promote initiatives to improve quality and service provision, providing continuous training to our employees to collaborate actively in this cause.
- Maintain the effectiveness of the quality system and meet the objectives proposed by the organization and aligned with this quality policy.

The Quality Policy is communicated and disseminated to any interested party for the purpose of being understood and assumed.

June 01, 2021.



The Management

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MADE BY RESPONSIBLE FOR THE QMS	REVISED Management	APPROVED Management
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